

Pre-bid queries response dated on 04th Feb, 2020.

RFP NO: CO: BFSL/SYS RFP/19-20/09

Sr. No.	Bidder Name	Pg No	Point No	Tender Original Clause..	Clarification	Request for Change / Modification / Addition / Deletion	BFSL Remarks
1	General Technologies	Appendix 1- Mandatory Technical Specification - Laptop	Memory	8 Single 8 GB DDR4 @ 2400 MHz. FSB upgrade Up to 32 GB, 1 RAM Slot should be free.	The suggestion here is that there cannot be 8 DIMM Slots of 8 GB and therefore this is a typo error . It should be a single 8 GB RAM Module with another DIMM module free . The RAM also should not be a soldered RAM. It should be a replaceable DIMM for building redundancy	Single 8 GB DDR4 @ 2400 MHz. FSB upgrade Up to 32 GB, 1 RAM Slot should be free.	Refer Addendum
2	General Technologies	Appendix 1- Mandatory Technical Specification - Laptop	GRAPHIC	Integrated Intel HD 620	Kindly note that with the latest WHL Processors, Intel Graphics have moved to Ultra HD 620	Integrated Intel® UHD Graphics 620	Refer Addendum
3	General Technologies	Appendix 1- Mandatory Technical Specification - Laptop	Camera	Integrated HD 720P web Camera with digital Microphone	Industry standard description of Cameras in Laptops is as suggested . These are integrated cameras .	Integrated HD 720P web Camera with Microphone	Refer Addendum
4	General Technologies	Appendix 1- Mandatory Technical Specification - Laptop	Input Device	6-row, spill-resistant, multimedia Fn keys, optional LED backlight TrackPoint pointing device and buttonless Mylar surface multi-touch touchpad	The mentioned input device description is very familiar to one OEM . Also KB are not field upgradable therefore kindly ammend to backlit and spill resistant Keyboards. Track Point is not available	Single Pointing Spill Resistant Backlit Keyboard, multimedia Fn keys, Microsoft Precision Touchpad	Refer Addendum
5	General Technologies	Appendix 1- Mandatory Technical Specification - Laptop	Battery	Integrated Li-Ion 45Wh battery, supports Rapid Charge (charge up to 80% in 1hr) Back up upto 12 Hours	All OEMs have battery wHR ranging from 40 to 45 w HR in 14 Inch Notebook category and therefore saying min 45 w HR will put others to a competitive disadvantage . Also battery backup is an outcome of various factors like screen type and brightness , device connected , applications in use , video playback etc and therefore battery type and wHR can alone be the sole criteria for independent evaluation	Integrated Li-Ion 40+Wh battery, supporting Fast Charge (charge from 0- 80% in 1hr),	Refer Addendum
6	General Technologies	Appendix 1- Mandatory Technical Specification - Laptop	Wireless LAN	INTEGRATED Realtek® RTL8822BE, Wi-Fi 2x2 802.11ac	Kindly note that Realtek is the name of a component and can or cannot be used by all OEMs and therefore we are requesting to omit the name and keep the technology in the RFP.	Integrated Wi-Fi 2x2 802.11ac	Refer Addendum
7	General Technologies	Appendix 1- Mandatory Technical Specification - Laptop	Audio	HD Audio, Realtek ALC3287 codec, Dolby® Audio® / stereo speakers, 2W x 2 , dual array microphone, headphone / microphone combo jack	We would like to emphasise that we are removing names as that could be OEM specific and not generic . Please find the ammended clause	HD Audio, stereo speakers, Noise reducing array microphones, headphone / microphone combo jack / Universal Audio Jack	Refer Addendum
8	General Technologies	Appendix 1- Mandatory Technical Specification - Laptop	PCI SLOT	4-in-1 card reader (SD, MMC, SDHC, SDXC)	Latest is SD 3.0 which is what we have suggested	SD 3.0 Memory card reader	Refer Addendum
9	General Technologies	Appendix 1- Mandatory Technical Specification - Laptop	INTERFACE	Two USB 3.1 Gen 1 (one Always On), two USB 3.1 Type-C Gen 1, HDMI 1.4b, Ethernet (RJ-45), nano-SIM card slot (WWAN models), headphone / microphone combo jack,	Kindly specify if WWAN is required or not required as these are not field upgradable . Also WWAN will be an added cost despite WIFI being widely available now . Also we have only 1 x Type C therefor making the total USB ports to 3 . In addition to more number of same ports , we strongly recommend VGA port also in addition to HDMI	Two USB 3.1 Gen 1 (one Always On), One USB 3.1 Type-C Gen 1 with Power Delivery & DisplayPort 1.2, HDMI 1.4b, 1x VGA port Ethernet (RJ-45), 1x Universal Audio Jack / headphone / microphone combo jack,	Refer Addendum
10	General Technologies	Appendix 1- Mandatory Technical Specification - Laptop	PHYSICAL	Weight not more than 2 KG. with a standard battery,	We have already discussed the battery clause and therefore the same applies here . We suggest the total weight with 40 wHR Plus battery as battery can be in the range of 40 to 45 wHR	Weight not more than 2 KG. with a 40+Whr battery	Refer Addendum
11	General Technologies	Appendix 1- Mandatory Technical Specification - Laptop	Compliance	EPEAT® Gold; ENERGY STAR® 6.1; RoHS-compliant, MIL-STD-810G military certification	Please note that all the mandatory requirements in EPEAT are fulfilled by EPEAT Registration itself and therefore we will suggest EPEAT Registration . Also EPEAT Gold is specific to a single OEM	EPEAT India Registered; ENERGY STAR 7.1; RoHS-compliant, MIL-STD-810G military certification	Refer Addendum
12	General Technologies	Appendix 1- Mandatory Technical Specification - Laptop	Warranty	Three Years On Site Comprehensive warranty by OEM	Warranty is very critical to any device and therefore we want you to ammend this to further safe guard BOB Financials against false claims made by any bidder by having the same getting reflected on the OEM Website also	Three Years On Site Comprehensive warranty by OEM and should also reflect on the OEM website at the time of delivery	Refer Addendum
13	General Technologies	Appendix-1- Mandatory Technical Specification - Desktop Type II	PROCESSOR	Generation Intel® i5-8400 Processor or Higher	Please note that in the case of Micro / Mini / Tiny PC the right processor will be 9500 T and not 8400 as these are special processor with low TDP	9 th Generation Intel i5-9500T Processor or higher	Refer Addendum

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14	General Technologies	Appendix-1- Mandatory Technical Specification - Desktop Type II	GRAPHIC	On Board Intel UHD Graphics 630 in processor, uses main memory, DirectX 12,, one VGA, two Display Port&supports 3 independent displays, works along with discrete graphics to support more displays; <i>Max resolution: 4096x2304 (DP)@60Hz; 2048x1536 (VGA)@50Hz</i>	The graphic associated with 9500 T is UHD 630 and the same is suggested . It is an Integrated Intel Graphic card with a set and standard functionality	Integrated UHD Graphics 630	Refer Addendum
15	General Technologies	Appendix-1- Mandatory Technical Specification - Desktop Type II	NIC	Integrated Gigabit Ethernet, Realtek RTL8111GN, Wake on LAN	Suggestion as per the standard industry norms without the name of the component player / brand	Integrated Ethernet LAN 10/100/1000, Wake on LAN	Refer Addendum
16	General Technologies	Appendix-1- Mandatory Technical Specification - Desktop Type II	Key Board	Lenovo Traditional Keyboard (USB connector), black	Please note that these are specific to Lenovo and will put other OEMs at a competitive disadvantage and therefore favourable to one OEM	USB Keyboard	Refer Addendum
17	General Technologies	Appendix-1- Mandatory Technical Specification - Desktop Type II	Mouse	Lenovo Calliope Mouse (USB connector), black	Please note that these are specific to Lenovo and will put other OEMs at a competitive disadvantage and therefore favourable to one OEM	USB Mouse	Refer Addendum
18	General Technologies	Appendix-1- Mandatory Technical Specification - Desktop Type II	INTERFACE	Front : Two USB 3.0, microphone (stereo, 3.5mm), headphone (stereo)	As per the industry standard norms , we are suggesting the clause . 3.0 is now changed to 3.1	Front : Two USB 3.1, microphone (stereo, 3.5mm), headphone (stereo)	Refer Addendum
19		Appendix-1- Mandatory Technical Specification - Desktop Type II		Rear : Two USB 3.0, two USB 2.0, serial (9-pin), Ethernet (RJ-45), VGA, DisplayPort, additional VGA or HDMI on optional graphic card on some models, Line-in (3.5mm), line-out (3.5mm), microphone (3.5mm)	In the rear there will be 04 USB Ports . Please note that Ports are not field upgradable . Standard Ports are suggested in the table . All optional ports should be specified in the RFP	Rear : Two USB 3.1, two USB 2.0 (1 SmartPower On), Ethernet (RJ-45), DisplayPort, HDMI, 1 Universal Audio Jack	Refer Addendum
20	General Technologies	Appendix-1- Mandatory Technical Specification - Desktop Type II	Slot	half-length, full-height, PCIe 3.0 x16, half-length, full-height, PCIe 2.0 x1, Slot 3: half-length, full-height, PCIe 2.0 x1, M.2 card slots: Two (one for WLAN, one for SSD/Optane)	These Expansion slots are available only in Mini Tower	Please remove these	Refer Addendum
21	General Technologies	Appendix-1- Mandatory Technical Specification - Desktop Type II	Security	One lock to secure both cover and entire system to fixed object:-Padlock loop (in rear for opt padlock), Power-on password, Administrator password, Hard disk password, Boot sequence control, Boot without keyboard and mouse, Individual USB port disablement	To secure the CPU and Monitor it is important to have a secure cable that binds the system to the desk for security reasons	One lock with Cable to secure both cover and entire system to fixed object, Power-on password, Administrator password, Hard disk password, Boot sequence control, Boot without keyboard and mouse, Individual USB port disablement	Refer Addendum
22	General Technologies	Appendix-1- Mandatory Technical Specification - Desktop Type II	Compliance	Energy Star, ROHS, DMI 2.0, Management Feature with Think Engine	Please note that we have suggested the standard norms . Also the management feature is specific to a single OEM	Energy Star 7.1, ROHS,	Refer Addendum
23	General Technologies	Appendix-1- Mandatory Technical Specification - Desktop Type II	Warranty	3 Years On Site Comprehensive Warranty by OEM	Warranty is very critical to any device and therefore we want you to amend this to further safe guard BOB Financials against false claims made by any bidder by having the same getting reflected on the OEM Website also	Three Years On Site Comprehensive warranty by OEM and should also reflect on the OEM website at the time of delivery	Refer Addendum
24	General Technologies	Appendix-1- Mandatory Technical Specification - Desktop Type II	Chassis Volume	1.8 Litre (Without mounting kit)	Standard Volume of the Micro/ Mini / Tiny PC is 1.2 Litre and same is suggested . Anything more is not a micro / mini / tiny PC and could be something available only with a single OEM	Max. 1.2 Litre (Without mounting kit)	Refer Addendum
25	General Technologies	Appendix-1- Mandatory Technical Specification - Desktop Type II	Power Supply		In case of Micro / Mini / Tiny PC , the Power Adapter is a 65 Watt adapter and the same is suggested	65 W external PSU	Refer Addendum
26	Dixit	Tender fee and bid document waiver for MSME registered partners					Exemption will be available for tender fee and bid-document. However this is subject to acceptance of valid MSME certificates from the vendor.
27	Dixit	Discussion in pre-bid meet			Data transfer/training/knowledge transfer on laptops/desktops		Currently we are procuring the equipment for new employees and wherever there is need for data transfer it is managed by BFSL central helpdesk. Vendor is not expected to do these activity except installation of laptop/desktop and installing factory softwares. Also features of the laptops/desktops needs to be explained to the users
28	Dixit	Discussion in pre-bid meet			Delivery schedule is of 3 days	Request to Extend the delivery schedule for 4-5 weeks	Accepted. Delivery Schedule is being revised to 4 weeks
29	Dixit	Discussion in pre-bid meet			Required certification from respective OEM needs to be incorporated like Gartners or ISO so that quality brands can participate in the RFQ		Rejected.
30	All Partners	Discussion in pre-bid meet			Does BFSL need onsite project team/member		Not required onsite. We need single point of contact for service related issues.
31	All Partners	Discussion in pre-bid meet			Will BFSL be retaining the faulty HDD in case of disk failure cases		BFSL would like to retain the faulty HDD with them in case of the original drive going faulty. Vendor need to accordingly factor the requirement.